

Service Bulletin

CritiCool Version 6.1- Upgrade kit

Dear Distributor / User,

MTRE is releasing a new version of the CritiCool thermoregulation system.

This new version consists of a new touch screen, 5.7" display panel replacing the 5.5" 128x240 display.

It also uses a new, user friendly, Graphic User Interface (GUI)

MTRE is offering an Upgrade kit, that will enable users of CritiCool with the old display, to replace the display and use the new GUI.

The upgrade kit , P/N 100-00240 consists of the following:

- 200-00240, Top Panel Assembly for CritiCool Color
- 300-00218, Controller board
- DDT-136-000 Rev L. - User manual
- Installation instruction FBT-200-004

The exchange of the two hardware unit is straightforward and easy.

The 200-00240 that replaces the 200-00140 is mechanically fully compatible with existing top panel.

The 300-00218 that replaces the 300-R0118 or 300-0118 is also mechanically and electrically fully compatible with the existing boards.

To order an upgrade for your device, use the standard Service Call form, fill in the part number and serial number of your CritiCool, and send the Service call to MTRE Service (See next page)

Please fill in on "Red" field, In response you will receive a price quotation and schedule for supplying the upgrade kit.



!!Very Important: Please attach this form to the returned item!!

Service Call, Technical assist Request Form

To : Technical Support Department hana@mimi.co.il Date : *

A - Customer Details

From : *	E-mail : *
Firm Name : *	Fax # :

B -Technical Problem Details

Top Assembly	Model	Unit Part #	Description	Serial #/ Lot #	Software ver.
B1	N/A	200-__0136	CritiCool	*	*
B1-1	Hospital Name: *		Last Maintenance Date : * Next Maintenance Date : *		

Sub Assembly	Parameter	Sub Unit Part #	Description	Serial #/ Lot #	Q'ty
B2-1	N/A	200-__0140	Top Panel Assy	N/A	1
B2-2	N/A	300-__0118	Controller Board	*	1
B2-3	<p style="text-align: center;">Fault Description: SYSTEM UPGRADE</p> <input type="checkbox"/> System fault occur while connected to a patient <input checked="" type="checkbox"/> Part required for UPGRADE				

C - Customer Request:

C1	<input type="checkbox"/> Information	For Mennen Medical/MTRE Use only			
C2	<input type="checkbox"/> Send For Repair	RMA :	Price :	Delivery :	
C3	<input checked="" type="checkbox"/> Exchange	RMA :	Price :	Delivery :	
C4	Customer Order Number FOR UPGRADE : *				
C5	Replacement Part # if exch. Needed	Description	Serial #/ Lot #	S.W.	
	200-00240 300-00218	Top Panel Assy. and controller board			
C6	For Mennen Internal use only: W.H: <input checked="" type="checkbox"/> 3 <input type="checkbox"/> M <input type="checkbox"/> 16-0 <input type="checkbox"/> 23 <input type="checkbox"/> OOBF System Age <input type="checkbox"/> 0-1Y <input type="checkbox"/> 1-3Y <input type="checkbox"/> 4-7Y <input type="checkbox"/> >7Y				

D - Shipment Instructions, Customer request, after repair or exchange upgrade: *

D 1	<input type="checkbox"/> Fedex Courier
D 2	<input type="checkbox"/> Airfreight
D 3	<input type="checkbox"/> Other